

CENTRE FOR BUSINESS PERFORMANCE

PUBLIC SECTOR PERFORMANCE ROUNDTABLE

3rd March 2010

- 09:30 Coffee and registration
- 10:00 **Performance Frameworks and Board Reporting**
Diane French, Manager, Performance Measurement Practice, National Audit Office
The National Audit Office recently published a report on Performance Frameworks and Board Reporting. Drawing on a range of literature, a survey of Government practice, and public and private sector case studies, Diane will discuss how:
- Government Agencies used performance frameworks to promote a common view of success, to change performance culture, and to measure seemingly intangible outcomes
 - private sector companies produce a 5% higher return on equity by validating their performance model
 - to use the National Audit Office's concise Maturity Matrix to assess your own organisation.
- 11:30 Coffee Break
- 11:45 **Syndicate session**
Facilitated by Diane French and Pietro Micheli
Building on the previous presentation, a number of themes will be discussed first in groups and then in a plenary session.
- 13:00 Lunch
- 14:00 **Using Scenarios and Strategy Maps to Deliver Partnership and Partner Outcomes**
Paul Vaughan, Senior Manager - Policy and Communications, Fife Council
The Fife Partnership has been using scenario planning techniques since 2003 to direct partnership and partner activity. This has been helped in recent years through the use of strategy mapping techniques within some partnerships and within Fife Council. Paul will describe how the Fife Partnership is using scenario planning to engage communities and the public and voluntary sectors in Fife and how these scenarios can be translated into action using strategy mapping and planning and performance processes.
- 15:30 **Syndicate session**
Facilitated by Paul Vaughan and Pietro Micheli
Building on the previous presentation, a number of themes will be discussed first in groups and then in a plenary session.
- 16:00 Close

For further information and to book your place, please contact:

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