

The Centre for Business Performance at Cranfield is a leading research organisation for the study of performance measurement and management. Building on the success of roundtables for private businesses, the Public Sector Roundtable, was formed in 2003 to focus on the special issues arising from the government's emphasis on performance in public services .

### **About the Public Sector Roundtable**

Our Roundtable gives groups of executives, directors and managers the opportunity to meet together to discuss and research current issues and trends that may influence the way they run their organisations. Through the Roundtable members have the opportunity to share experiences and ideas; to learn about current research programmes and findings in the academic world; and to explore and develop approaches to the real challenges in their organisations and workplaces.

The Public Sector Roundtable has grown quickly since its formation and currently has members from Local Authorities, Healthcare Trusts, Central Government Departments, Fire and Rescue Services and Police Forces. The group meets for a day on four occasions per year to participate in lively agendas of presentations, discussion and debate.

### **Benefits of Membership**

Becoming member of the Roundtable will give you the opportunity to:

- **Learn:** Meetings present best practice experience from public and private sector organisations coupled with the latest research findings.
- **Network:** You will meet performance measurement and management practitioners from other organisations and be able to share experiences and learning.
- **Improve performance:** The roundtable provides a unique blend of breadth of experience and depth of understanding. Together these mean new ideas for tackling new and existing problems and reassurance from others who have made progress in circumstances similar to your own.
- **Access:** Not only are members part of a community of performance management practitioners, but you will enjoy special access to current research work and the opportunity to influence the developing research agenda in this vital area.

## Topics

At meetings you will have the opportunity to learn more about performance management, by engaging in discussions and networking with top academics and practitioners in the field. Examples of topics examined at recent meetings include:

- Creating a culture of performance in the public services
- Case studies of development of performance measurement systems in public sector organisations
- Sustaining and spreading change in the public services
- Managing relations in public-private partnerships
- Evaluation of the local government modernisation agenda
- Applications of process improvement and predictive performance
- Applying private sector performance management techniques to the public sector
- Linking stakeholders, corporate responsibility and performance.

## Our Research

The unique feature of our roundtable is that it is research based and meetings and discussions are structured around a research agenda, which is developed by the members together with the team at the Centre for Business Performance. Our current research interests in the public sector include:

- Setting appropriate performance targets and indicators
- Interactions between institutions and local organisations in the development of performance measurement systems
- Fostering a performance culture within public sector organisations
- The use of performance information to support decision-making processes
- Effective human resources management - Rewards, incentives and performance-related pay.

Significant insights from these research projects have already provided both member organisations and policy makers with feedback regarding the way in which the management of performance in the public sector can be improved.

## Subscription fee

Annual membership is £3,000 per organisation per annum. This allows 2 people to attend each meeting (4 times a year). You will also be entitled to a ticket to attend one day of any course run by the Centre for Business performance (see website for details of courses: <http://www.cranfield.ac.uk/som/cbp>). We have developed a specific website for members to be able to access past presentations, links to the latest publications, and others things of interest in the field of performance measurement. Finally, your organisation could benefit from research projects undertaken at a reduced rate.

For further information, please contact:

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For more information about the Centre for Business Performance visit:

[www.cranfield.ac.uk/som/cbp](http://www.cranfield.ac.uk/som/cbp)